SmarTechnology Ltd

Pre-Installation Requirements for Infinity Lockdown V1.0

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GENERAL

CONTACT DETAILS

Before the installation and once the installation is completed, we require the contact details for key members of staff. The contact details should include Name, Telephone numbers (landline and mobile) and email addresses. The contacts should include:

1. On Site contact during the installation.
2. The person we should train on the operation of the system and who will be responsible for signing the completion/handover documents for the installation.
3. The person and addresses for any financial information including the address/email address and phone number for invoicing, accounts payments etc.
4. The person responsible for ongoing maintenance of the System including Service Agreements.
5. The person we should contact if our automatic monitoring highlights any System errors or warnings.
6. The person to contact in the event of any I.T networking issues.

COMPLETION AND HANDOVER

An appropriately authorised person who is able to sign the completion/handover documentation will need to be available during and at the end of the installation to check the installation and sign any/all related completion/handover documentation, Service Agreement etc..

SITE ACCESS

During the installation we will require access to all areas where equipment is to be installed. The access must be free from obstruction and available during normal working hours unless out of hours work has been previously agreed.

HARDWARE

OVERVIEW

With the exception of the Gateway, the Infinity Lockdown System is totally battery powered.

The Gateway requires a 240V ac supply and a network connection with internet access which will allow Smar Technology Ltd to remotely monitor and configure the system.

Prior to the installation, we require the following:-

NETWORK

The Gateway connects to the internet using a hard-wired network interface. We require either a network cable which we can plug into our Gateway, or a network socket into which we can plug a patch lead. If the

distance between the Gateway and network socket is greater than 5M please inform us prior to the installation.

The Gateway communicates using HTTP over TCPIP and requires port 80 to be opened through you firewall (if you can get onto the internet using the connection with a laptop, our Gateway should be ok).

The Gateway can be configured for either a fixed ip address or it can obtain it's ip address using DHCP. If your network requires us to use a fixed ip address, can you please provide the following in advance of the installation:

IP Address
Subnet Mask
Gateway IP Address.

IP Manager contact details and phone number.

POWER SUPPLY

The Gateway is powered from a 12V plugin adapter. This requires a standard 240V ac socket to be sited within 3M of the Gateway.

If you have any questions prior to the installation, please do not hesitate to contact one of our team on

01924 242600 or 07973 830924 or email lockdown@smar-tech.co.uk